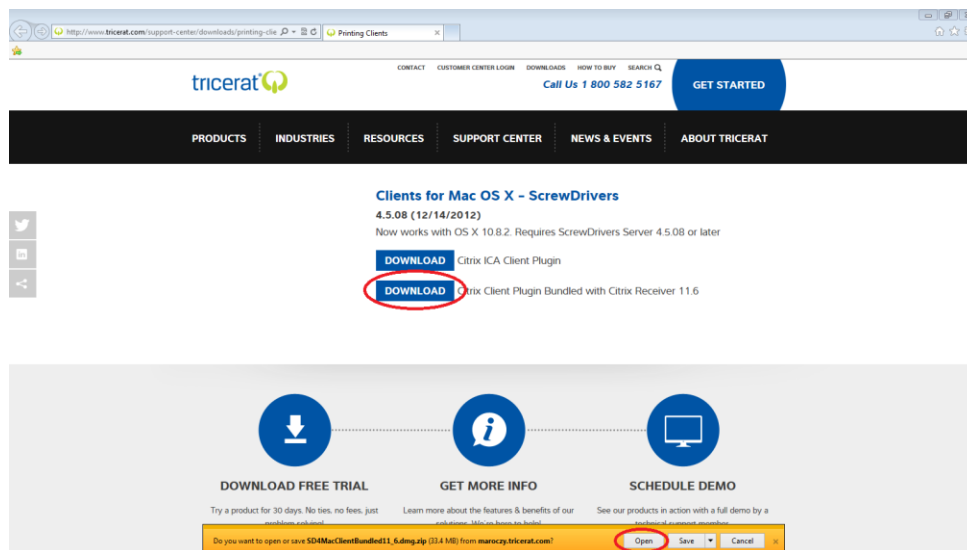


How To: Install Citrix and Screwdrivers for Mac users

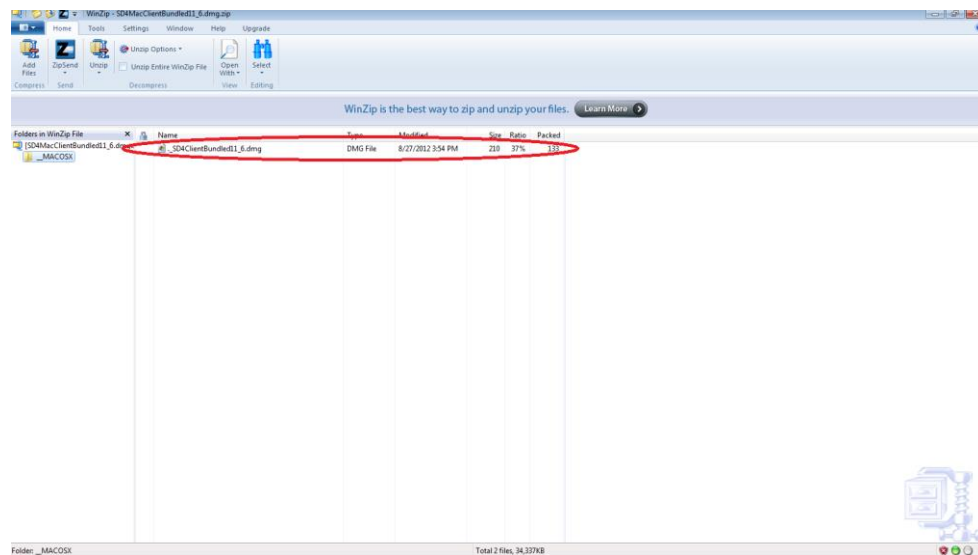
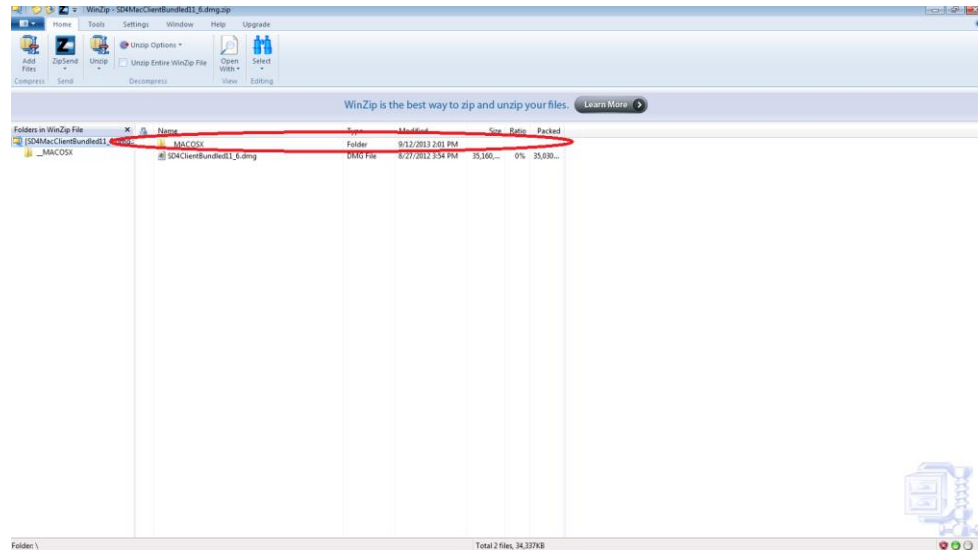
The following steps will walk you through setting up Citrix and screwdrivers on a new Mac computer. Tricerat offers a combination package that allows you to install both of these at the same time. If you only need to install one, refer to the support section on the UWITC website under Install software for the appropriate process.

First, make sure your browser and operating system are up to date. The screens may vary based on this.

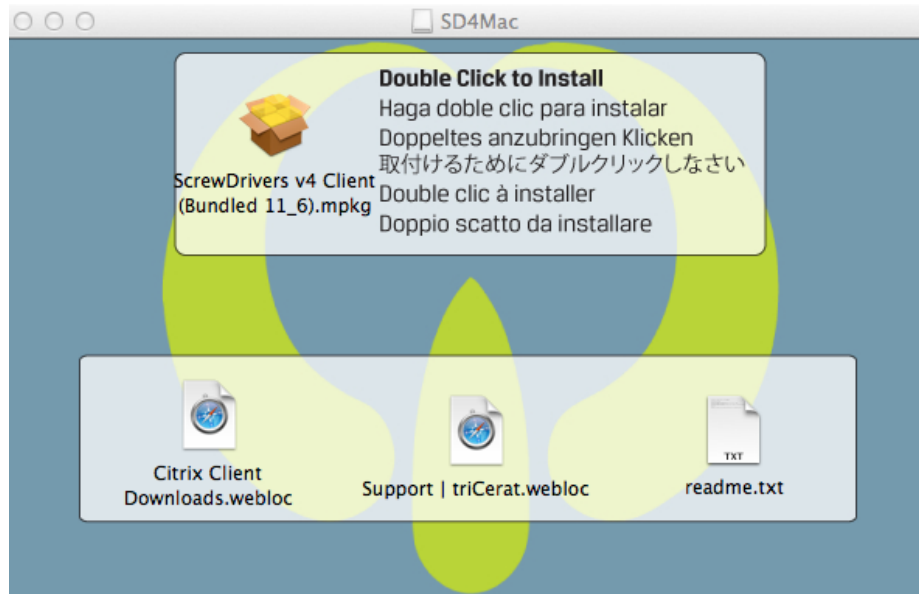
Open your browser and navigate to <http://www.tricerat.com/support-center/downloads/printing-clients> --- once here, scroll down to the bottom of the page and go under CLIENTS FOR MAC OS X. From here, choose Citrix Client Plugin BUNDLED with Citrix Receiver. Then, choose open, which will start the download.



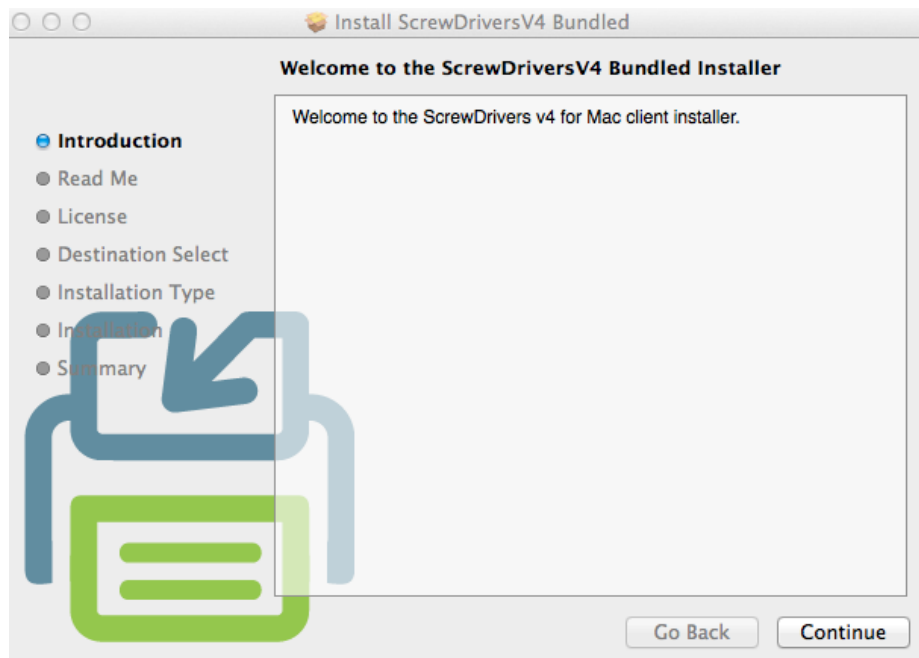
Once downloaded, you will need to access the zip files through a program like WinZip. Once in this, click the _MACOSX folder, and click the file to start the download.



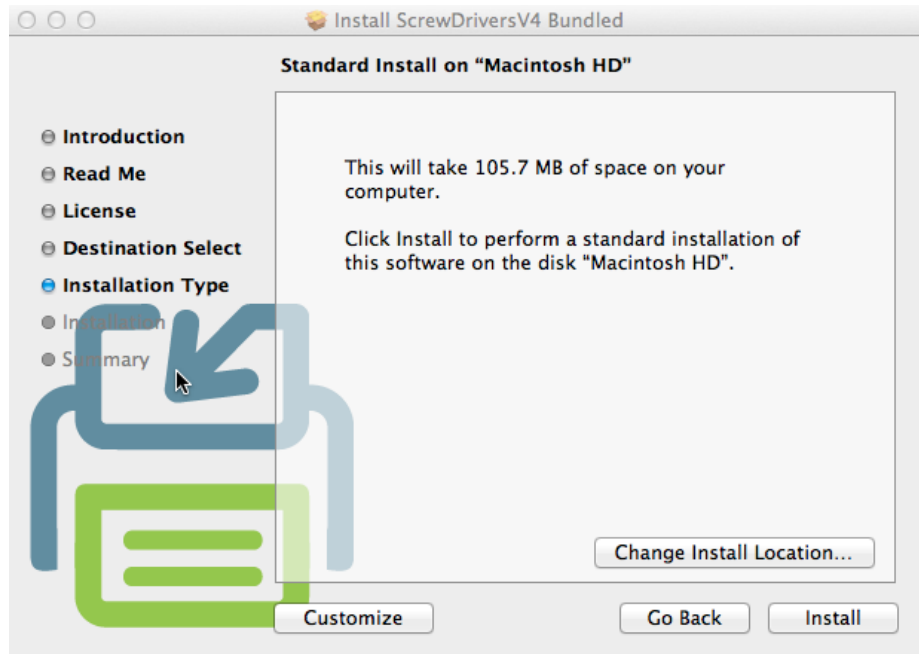
Once downloaded, the following screen should appear. If it does not, open your downloads and open the installer. Double click the box that says Screwdrivers.



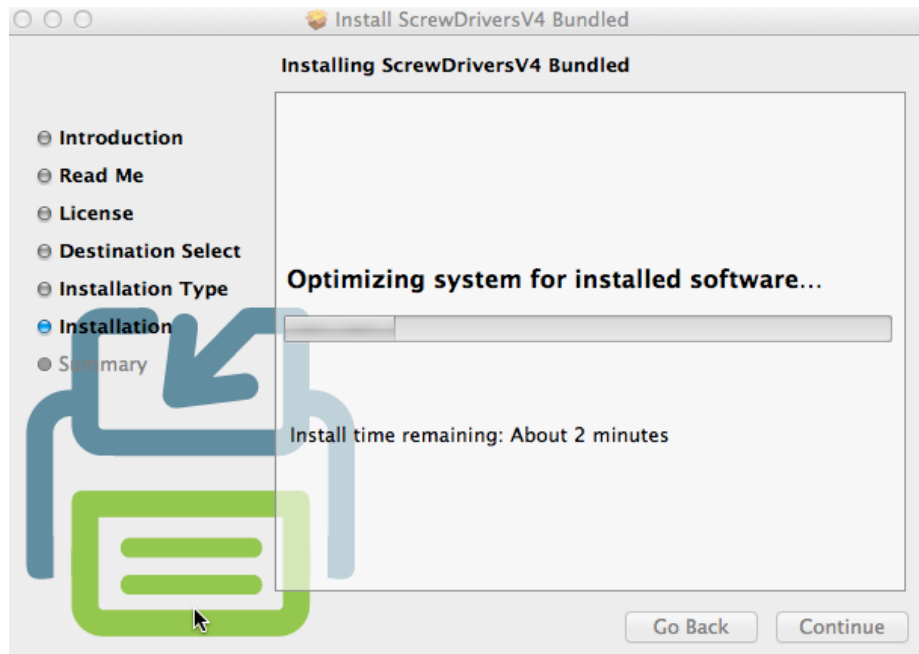
You will now be on the Welcome screen for the installer. Continue through the screens, clicking continue or agree.



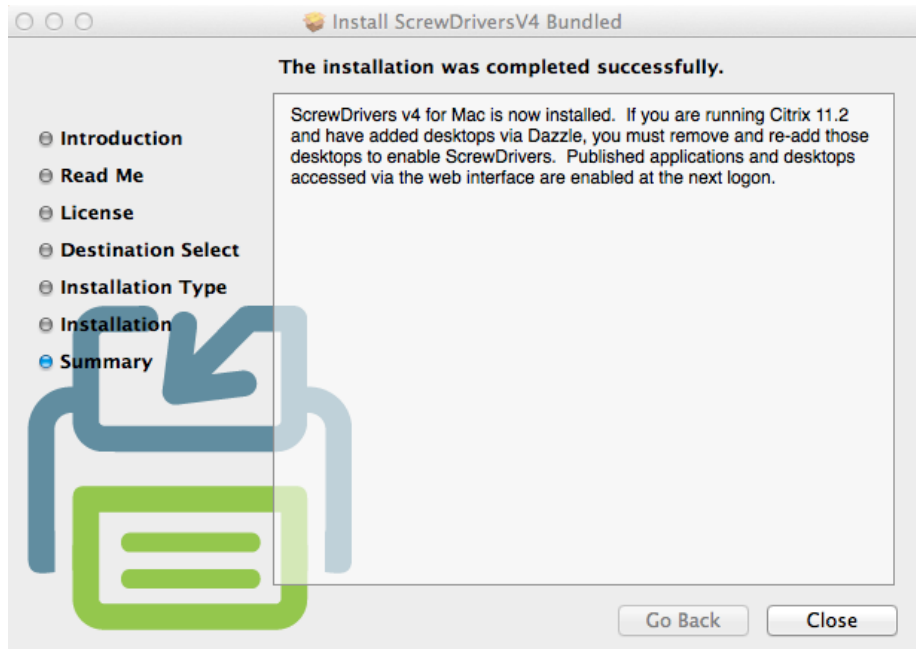
Once on the installation screen, click Install.



The installer will now begin.



Shortly after, you will be brought to the following screen confirming that the installation was successful.



Both the screwdrivers and Citrix receiver are now installed on your computer. If you are having problems, refer to the How To Guide and accompanying video on troubleshooting Citrix on the UWITC website. If you are still having problems, submit a ticket through the UWITC website, or call the UWITC help line at 1-855-UWITC-4U.